

# Graduate Application Engineer - Support



For more than two decades, OxTS continues to be a pioneer in inertial navigation technology. Passionate about helping customers achieve remarkable results, their products have become the industry standard in calculating precise positioning, orientation, direction, mobile mapping, airborne surveying and much more. Their innovative solutions are trusted by leading automotive manufacturers and across diverse industries empowering the accuracy and reliability needed for success.

You will be responsible for:

- Providing customer and channel partner support by resolving issues, analysing data, and re-processing to mitigate anomalies.
- Creating and publishing technical documentation, including articles, support guides, and application notes.
- Developing and delivering training courses for customers and representatives on company products.
- Supporting Marketing, Sales, and Channel Partners with technical information and participate in industry exhibitions.
- Performing acceptance testing of new products and software, report issues, and manage the distribution of software and firmware releases.
- Developing application solutions, integrating with third-party products, and identifying opportunities for product and service improvements based on customer feedback.
- Building and maintaining relationships with key accounts, providing ongoing technical support, and gathering feedback for improvements.
- Assisting in the roll-out of new products and conducting demonstrations for prospective customers.
- Frequent international travel required for customer and partner support.

This exciting position will give you the opportunity to utilise your skills and experience within a collaborative environment.

To apply, please send your CV along with salary expectations, to [recruitment@oxts.com](mailto:recruitment@oxts.com) We will follow up on successful applications within 10 days of receipt.

